IT Solutions for 2010

In response to requests from customers, IT is exploring three applications or processes that could be implemented in 2010:

• @alumni.rice.edu email accounts for Rice alumni via Google mail (gmail)
• a replacement for Oracle Calendar, the university's personal calendaring system
• a process to automatically move graduated students (alumni) from rice.edu email accounts to rice.edu Gmail accounts

Department Input Requested - Volunteer for a Focus Group

Provide input on these potential solutions, especially regarding your department’s needs for a university-wide personal calendaring system. To provide feedback for your department, contact Carlyn Chatfield: carlyn@rice.edu or ext. 4819.

Sample Questions

Volunteers will collate their department’s answers to a few basic questions, then bring notes on your department’s requirements to a 1-hour focus group. The questions we send you to complete will be similar to these:

1. Regarding Rice’s Oracle Calendar, how well is this tool working for your department?
   a. What works well?
   b. What could be improved?

2. Do you use a calendar application other than Rice’s Oracle Calendar?
   a. What application do you use?
   b. Why do you like this application?
   c. Why did you change from Rice’s Oracle Calendar?

3. For a calendar application, what do you most wish it could/would do?

4. How does a calendar application impact your productivity?

5. How important is compatibility with mobile devices (like cell or smart phones) to your use of a calendar application?